

Fresh outbreaks in our most populated States have been a sobering reminder of the importance of being vigilant as we go about our personal and professional lives during the COVID19 pandemic. Our business has been affected in many ways, particularly in our inability to deliver services to our clients in regional Victoria and NSW due to hard border restrictions.

Several years ago we developed an E-Learning platform to be delivered through our website. Initially this method of education had met with some resistance for a variety of reasons; preference for face to face training, employees unable to access computers or not confident in using technology or language difficulties. COVID19 has changed all of that. We now have 27 facilities subscribed to our E Learning programs who are successfully integrating this into their training compliance systems.

Many other everyday technologies have evolved out of necessity and it is obvious that online learning will now become a feature of how our business is conducted into the future. As our core business is site specific the E-Learning is designed to complement and enhance our face to face training but in no way replace it entirely. It just means that the unexpected outcome of COVID19 has provided our clients with more choice in how our services may be accessed.

In the community our Consultants and Administrators move through their professional environment adjusting to the necessary precautions and processes that have become part of our everyday life.

- Up to date influenza vaccination evidence;
- undertaken COVID19 infection control training;
- maintain good hygiene practices at all times;
- ensure physical distancing is observed, where possible;
- limit contact with attendees touching surfaces within the training environment or sharing writing implements; and
- cleaning and sanitising frequently used objects within the training environment.

We are keeping across the detail and monitoring communication from both the State and Federal Government Departments of Health, Aged Care Quality and Safety Commission and the Australian Health Protection Principal Committee (AHPPC).

We are encouraging the flow of information and resources between ourselves, our clients and State Government Departments to ensure the correct systems are in place to safely provide our services.

We want to thank our loyal clients for continuing to support us, it is very much appreciated!

Paul Terry
Managing Director
paul@quickfire.net.au